



Looking to access your IBA membership details and / or IBA Rewards?

You now need to log on via the ALM or HOP website.

Follow the simple instructions below to log onto the ALM or HOP website

If you have never used the ALM or HOP website before you will need to register your details to activate a temporary password. Click the **Registration** button located on the left hand side of the ALM / HOP website.

*** Note – your IBA login and password cannot be used on the ALM or HOP site**

REGISTRATION

- Fill in the registration details, including your Customer ID, State, Email Address, Phone Number and contact name and click the **Submit** button.

Registration Details

Please enter the following registration details. We will email you a temporary password to access your home page.

Customer Number	*	<input type="text"/>
The state where your account is HELD	*	Choose a state/territory <input type="button" value="v"/> +
Email address	*	<input type="text"/>
Phone Number	*	<input type="text"/>
Contact Name	*	<input type="text"/>

* Mandatory Fields

+ In particular customers in southern NSW who are supplied from the ACT or VIC, and customers in the Northern Rivers of NSW who are supplied from Queensland.

- An email will be sent to the email address provided with your temporary password

- On the ALM / HOP web site, at the Log In, select your state from the drop down menu; enter your Customer ID and temporary password.

Log In !!

★ Choose a state/territory	★	★	★	LOG IN
STATE		CUSTOMER ID	PASSWORD	

- Once logged in you will be directed to change your password. Your new password must be between 6-10 letters or numbers (or a combination) and is case sensitive.

If you have registered before, though do not know your password, click on Forgotten Password and follow the prompts.

FORGOTTEN PASSWORD

To access the appropriate site please go to:

<http://www.almliquor.com.au> or <http://www.harbottleonpremise.com.au>

Accessing IBA Membership & IBA Rewards

When you have logged in you can access the IBA membership and IBA Rewards information from the left hand navigation menu.



Queries and Help

If you have any questions regarding the new IBA website or any enquiries about IBA in general please use the following contact numbers in your relevant state.

National Office	Donna Godfrey	02 9741 3033
NSW / ACT	Penny Cradock	02 9741 7240
NT	Sandy Bradford	08 8922 5300
QLD	Chris Cornell	07 3489 3951
SA	Sonia Holland	08 8152 8704
TAS	Kain Moore	03 6274 4022
VIC	Todd Hunter	03 8368 6311
WA	Anthony Beilby	08 9256 2077

If you require help logging onto the ALM or HOP web site, please contact the following Retail Service managers in your relevant state.

NSW / ACT	Mark Stanley	02 9741 7222
VIC / TAS	Paul Gambin	03 8368 6300
QLD	Jega Vettyvelu	07 3489 3600
WA / NT / SA	Kate Akmentins	02 9741 3176
WA / NT / SA	Michael Camilleri	02 9741 7326